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**Written For**: Doc Team

Purpose: To sync over time and comments from tickets the members of the doc team work in JIRA to ConnectWise.

**Pre-requisites**:

1. For the user’s time to sync their username must be in the $ArrUserNames
2. The users JIRA name must be the same as their ConnectWise name. Example : “Matt Duren” will not match “Matthew Duren”
3. The board the tickets are created on in CW is set in the variable $Boardname however changing that will require a change to all of the properties of the $Global:StatusInfo object as status codes and names are unique to boards.
4. This script currently runs on a server as a scheduled task every 10 minutes.

**Outputs**:

1. Output of the script is currently in two locations.
   1. A running log on the local machine that’s path is controlled by $LogFilePath
   2. Logentries